

A G E N D A

Health Scrutiny Committee

Date: **Wednesday, 8th October, 2003**

Time: **10.00 a.m.**

Place: **Brockington, 35 Hafod Road,
Hereford**

Notes: Please note the **time, date** and **venue** of
the meeting.

For any further information please contact:

*Mr T. Brown, Members Services,
Brockington, 35 Hafod Rd, Hereford*

**Tel: (01432) 260239 e-mail:
tbrown@herefordshire.gov.uk**

**County of Herefordshire
District Council**

AGENDA

for the Meeting of the Health Scrutiny Committee

To: Councillor W.J.S. Thomas (Chairman)
Councillor T.M. James (Vice-Chairman)

Councillors Mrs. W.U. Attfield, G.W. Davis, Mrs. J.A. Hyde, Brig. P. Jones CBE,
G. Lucas, R. Mills, Ms. G.A. Powell and J.B. Williams

	Pages
1. APOLOGIES FOR ABSENCE To receive apologies for absence.	--
2. NAMED SUBSTITUTES (IF ANY) To receive details any details of Members nominated to attend the meeting in place of a Member of the Committee.	--
3. DECLARATIONS OF INTEREST To receive any declarations of interest by Members in respect of items on the Agenda.	--
4. BRIEFING ON THE WORK OF THE COMMUNITY HEALTH COUNCIL To receive a presentation on the work of the Community Health Council (CHC).	--
5. WORK PROGRAMME To consider a work programme for the Committee. (A report will be circulated shortly).	--
6. MAKING PARTNERSHIP WORK FOR PATIENTS, CARERS AND SERVICE USERS - CONSULTATION To consider a consultation document issued by the Department of Health and to make an appropriate response by the deadline of 20 November 2003. (A copy of the consultation document has previously been circulated to Members of the Committee and is available to the public on request).	1 - 4
7. CHOICE/RESPONSIVENESS AND EQUITY To receive an oral report by the Director of Social Care and Strategic Housing on Choice/Responsiveness and Equity.	5 - 12
8. TRAINING PROGRAMME To receive an oral report from the Director of Social Care and Strategic Housing.	--

PUBLIC INFORMATION

HEREFORDSHIRE COUNCIL'S SCRUTINY COMMITTEES

The Council has established Scrutiny Committees for Education, Environment, Health, Social Care and Housing and Social and Economic Development. A Strategic Monitoring Committee scrutinises Policy and Finance matters and co-ordinates the work of these Committees.

The purpose of the Committees is to ensure the accountability and transparency of the Council's decision making process.

The principal roles of Scrutiny Committees are to

- Help in developing Council policy
- Probe, investigate, test the options and ask the difficult questions before and after decisions are taken
- Look in more detail at areas of concern which may have been raised by the Cabinet itself, by other Councillors or by members of the public
- "call in" decisions - this is a statutory power which gives Scrutiny Committees the right to place a decision on hold pending further scrutiny.
- Review performance of the Council
- Conduct Best Value reviews
- Undertake external scrutiny work engaging partners and the public

Formal meetings of the Committees are held in public and information on your rights to attend meetings and access to information are set out overleaf

The Public's Rights to Information and Attendance at Meetings

YOU HAVE A RIGHT TO:-

- Attend all Council, Cabinet, Committee and Sub-Committee meetings unless the business to be transacted would disclose 'confidential' or 'exempt' information.
- Inspect agenda and public reports at least three clear days before the date of the meeting.
- Inspect minutes of the Council and all Committees and Sub-Committees and written statements of decisions taken by the Cabinet or individual Cabinet Members for up to six years following a meeting.
- Inspect background papers used in the preparation of public reports for a period of up to four years from the date of the meeting. (A list of the background papers to a report is given at the end of each report). A background paper is a document on which the officer has relied in writing the report and which otherwise is not available to the public.
- Access to a public Register stating the names, addresses and wards of all Councillors with details of the membership of the Cabinet, of all Committees and Sub-Committees.
- Have a reasonable number of copies of agenda and reports (relating to items to be considered in public) made available to the public attending meetings of the Council, Committees and Sub-Committees.
- Have access to a list specifying those powers on which the Council have delegated decision making to their officers identifying the officers concerned by title.
- Copy any of the documents mentioned above to which you have a right of access, subject to a reasonable charge (10p per sheet).
- Access to this summary of your rights as members of the public to attend meetings of the Council, Cabinet, its Committees and Sub-Committees and to inspect and copy documents.

Please Note:

Agenda and individual reports can be made available in large print, Braille or on tape. Please contact the officer named below in advance of the meeting who will be pleased to deal with your request.

The Council Chamber where the meeting will be held is accessible for visitors in wheelchairs, for whom toilets are also available.

A public telephone is available in the reception area.

Public Transport links

Public transport access can be gained to Brockington via bus route 104. The service runs every half hour from the hopper bus station at Tesco's in Bewell St (next to the roundabout at the junction of Blueschool Street/Victoria St/Edgar St) and the nearest bus stop to Brockington is in Old Eign Hill near to its junction with Hafod Road. The return journey can be made from the same bus stop.

If you have any questions about this Agenda, how the Council works or would like more information or wish to exercise your rights to access the information described above, you may do so either by telephoning Mr T. Brown on 01432 260239 or by visiting in person during office hours (8.45 a.m. - 5.00 p.m. Monday - Thursday and 8.45 a.m. - 4.45 p.m. Friday) at the Council Offices, Brockington, 35 Hafod Road, Hereford.

COUNTY OF HEREFORDSHIRE DISTRICT COUNCIL

BROCKINGTON, 35 HAFOD ROAD, HEREFORD.

FIRE AND EMERGENCY EVACUATION PROCEDURE

In the event of a fire or emergency the alarm bell will ring continuously.

You should vacate the building in an orderly manner through the nearest available fire exit.

You should then proceed to Assembly Point J which is located at the southern entrance to the car park. A check will be undertaken to ensure that those recorded as present have vacated the building following which further instructions will be given.

Please do not allow any items of clothing, etc. to obstruct any of the exits.

Do not delay your vacation of the building by stopping or returning to collect coats or other personal belongings.

MAKING PARTNERSHIP WORK FOR PATIENTS, CARERS AND SERVICE USERS - CONSULTATION

Report By: Director of Social Care and Strategic Housing

Wards Affected

County-wide

Purpose

1. To consider a consultation document issued by the Department of Health and to make an appropriate response by the deadline of 20 November 2003

Financial Implications

2. None arising

Background

3. On 11 February 2003 at the NHS Chief Executives' Conference, Alan Milburn, the then Secretary of State for Health, announced that the Department of Health would be developing a concordat with the voluntary and community sector (VCS), to enable the sector to play a full part in service delivery and remove the traditional barriers to joint working.
4. A Strategic Working Group, comprising representatives of the voluntary and community sector, NHS Confederation, Local Government Association and Department of Health has since been developing this work. The result of the Group's work is a consultation document which reflects its views on how partnership working at national and local level can support the twin aims of:
 - optimising the VCS' contribution to a genuinely patient-centred service delivery in a reformed NHS, where patient choice is the driving force for change, and
 - adopting and applying the principles of the *Compact on Relations between Government and the Voluntary and Community Sector in England* (the Compact) in all working arrangements between the NHS and VCS.
5. The questions around which the Group is seeking feedback are set out at Appendix 1 to this report and the consultation period closes on 20 November 2003

RECOMMENDATION

THAT the Committee considers its response to the consultation document issued by the Department of Health.

BACKGROUND PAPERS

- *Making Partnership Work for Patients, Carers and Service Users - A Proposed Strategic Partnership Agreement Between the Department of Health, the NHS and the Voluntary and Community Sector*, Department of Health, 2003

Further information on the subject of this report is available from Hilary Preedy, Policy Officer on (01432) 260378

Making Partnership Work for Patients, Carers and Service Users - A Proposed Strategic Partnership Agreement Between the Department of Health, the NHS and the Voluntary and Community Sector

CONSULTATION QUESTIONS

1. Are the strategic aims of the Partnership Agreement correct? Should any of them be removed? Should any be added?
2. Are the aims realistic? What are the issues and challenges to their achievement?
3. Have we got the context right? Are there any other wider aims and objectives, to which effective partnership working between NHS and VCS can contribute to, which you feel we have missed?
4. What specific action could the Department of Health and VCS take nationally to ensure the Strategic Partnership Agreement is a success?
5. Do you agree with the proposal to establish a national Strategic Partnership Forum? If so, how should it be comprised to ensure effective representation of all key stakeholders? Do you have any views on *how* such a Forum should operate and how its agenda is set? Would you add anything to the list of practical issues that the Strategic Partnership Forum could explore? If so, what?
6. What specific action can NHS organisations, particularly PCTs, and VCS organisations take locally to ensure the aims articulated in the Agreement are put into practice? What are the challenges and practical barriers to effective partnership working at local level?
7. Are there any specific challenges and difficulties posed by the suggestions listed under "Strategic planning, joint working and effective commissioning of health services - How can this happen in practice?" (Section 5) If so, what are they?
8. What, if any, limits are there to VCS organisations contributing to the development and/or delivery of NHS services?
9. Do you know of any good examples - which demonstrate how partnership working can work well in practice - or from which we can learn what the pitfalls can be? If so, we'd like to know about them so that we can build a comprehensive and detailed picture of how partnership is working in practice, to inform future discussions.

Written responses should be sent to:

Making Partnership Work Consultation
Area 609
Department of Health
Wellington House
133-155 Waterloo Road
London SE1 8UG

Or you can e-mail your responses to: Makingpartnershipwork@doh.gsi.gov.uk

The consultation period will close on **20 November 2003**.

CHOICE/RESPONSIVENESS & EQUITY

Report By: Director of Social Care and Strategic Housing

Wards Affected

County-wide

Purpose

1. To receive an oral report by the Director of Social Care and Strategic Housing on Choice/Responsiveness and Equity.

Background


2. The copy slides attached at Appendix 1 form the background to an oral report to be given by the Director of Social Care and Strategic Housing on Choice/Responsiveness and Equity.

RECOMMENDATION

THAT subject to any Comments the Committee may wish to make the report be noted.

BACKGROUND PAPERS



- *None identified.*



Fair for all personal to you

Choice, responsiveness and equity
in the NHS and social care


A national consultation
Autumn 2003



Why a national consultation?

- In his speech to the New Health Network on 16 July the Secretary of State for Health promised to:
 - extend choice beyond elective care into services such as chronic conditions, primary care and maternity services
 - work with patient groups to develop 'radical proposals on how best we can empower patients in these and other areas'
 - enable patients, user groups and staff to contribute to the debate on how we take the next steps forward.

2 Autumn 2003





Choice, responsiveness and equity

- Choice is not an end but a means to improving the patient and user experience
- A responsive service is one that is flexible
- Extending choice can promote access
- *Fair for all personal to you* builds on *The NHS Plan*

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Contributing to the consultation



The themes

- Maternity care
- Children's health
- Primary care
- Emergency care
- Elective care
- Mental health
- People with continuing, long term conditions
- Older people
- Other cross cutting themes such as information, self-care and access

5 Autumn 2003

NHS

The Questions

- **What changes would have the most impact on improving the experience of health and social care for patients, users and carers?**
- What choices do patients/ users/carers want?
- What information and support would patients/ users/carers need to exercise these choices?
- What changes in the system, or how people work, or communicate would be needed to create these choices and make health and social care more responsive?
- How could these choices be made fair for all?

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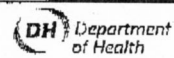
NHS

Testing out the ideas

- Is it personal, taking account of individual needs and preferences?
- Is it fair, taking account of the needs and preferences of other people and the community?
- Does it work? Is it based on evidence? Is the care safe and effective?

How the consultation process will work?

- A national consultation around the eight themes led by Task Groups
- Local consultation and events led by Strategic Health Authorities
- An invitation to the public, staff, patients, users and carers to contribute their ideas and views directly
- The opportunity for patient and professional organisations, the voluntary and independent sector, Modernisation Agency Associates and other stakeholders to contribute to the debate



Making your contributions to the consultation

- Focus on the consultation questions
- Focus on the eight themes or other cross cutting themes
- Submit emerging ideas and research evidence
- Final deadline: 11 November 2003

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Send submissions to

- Email: choice@nhs.uk
- Post: Choice, Responsiveness and Equity Project Team
Department of Health, Room 533,
Richmond House,
79 Whitehall, London SW1A 0NS
- Website: www.nhs.uk

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